EMERGENCY 🗦 🖺 🗧 MEDICAL ASSISTANCE



EMERGENCY MEDICAL ASSISTANCE SERVICE

AIA OFFERS A PRIVILEDGE SERVICE, EMERGENCY MEDICAL ASSISTANCE SERVICE TO AIA INFINITE CARE RIDER AND AIA INFINITE CARE (NEW STANDARD) RIDER CUSTOMERS SERVICE PROVIDED BY ASPIRE LIFESTYLES



HEALTHIER, LONGER, Better Lives

EMERGENCY MEDICAL ASSISTANCE SERVICE	Service Area	
	Domestic	Overseas
Telephone medical advice	V	V
Recommendation for hospitals	V	V
Coordination in sending patient to hospital (Hospital Admission)	V	V
Advance payment for emergency medical expenses during hospitalization	×	V
Emergency medical evacuation	V	V
Evacuation of patient to home country	V	V
Repatriation of deceased to home country or Thailand	V	V
Transportation of relatives or close associates to visit the insured	×	V
Repatriation of minor under guardianship of the insured to Thailand	×	V

Remarks

 All the criteria and conditions of this service are in accordance with the terms and conditions of Aspire Lifestyles Emergency Medical Assistance Service • AIA Infinite Care rider and AIA Infinite Care (new standard) rider customers are entitled to use this service after 60 days from the policy's effective date • The Domestic Emergency Medical Assistance Service is applicable only to the insured who travel more than 150 kilometers away from their place of residence within Thailand and not exceeding 90 days consecutively per one travel • The Overseas Emergency Medical Assistance Service is applicable only to the insured who travel abroad and not exceeding 90 days consecutively per one travel • The insured's home country must be in Thailand.



AIA Infinite Care rider

and AIA Infinite Care (new standard) rider customers can access the 24/7 Emergency Medical Assistance Service Worldwide, please contact Hotline : 02 205 7897

(Telephone services are charged based on actual usage.)

Please look through additional information at : www.aia.co.th/th/help-support/health-services/emergency

Important Information :

- AIA Group does not have connection with Aspire Lifestyles Services (Thailand) Company Limited ("Aspire Lifestyles") in terms of shareholding and management, and does not involve in any business operations of Aspire Lifestyles. Any solicitation efforts made by Aspire Lifestyles to sell their services or products are not the selling or marketing activities of AIA Group and, hence, AIA Group shall not be responsible or liable for any of such services.
- Eligibility to use this service shall be in accordance with the conditions set out by AIA and Aspire Lifestyles. Such conditions and timeframe of service are subject to change with prior notice via company's communication channel. Whereas the provision of service shall be in accordance with the terms and conditions specified by Aspire Lifestyles.
- Aspire Lifestyles shall pay the medical expenses that are incurred during and after hospitalization for the Insured as deemed appropriate. Any other expenses beyond coverage that may be incurred shall be responsible by the Insured.
- Aspire Lifestyles reserves the absolute right to decide whether the illness or injury of the Insured is in critical stage that emergency medical evacuation is needed as well as to decide the type of vehicle and mode of medical evacuation by taking into consideration the fact and the existing environment acknowledged by Aspire Lifestyles.
- The English version is unofficial translation of the original Thai version for reference only and has no legal binding as the protective control.



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